

REF FILE: Recycling

November 21, 2008

Gary Hanson  
Store Manager  
JC Penney Store  
850 Kirkwood Mall  
Bismarck, ND 58504

Dear Mr. Hanson:

On behalf of the North Dakota Department of Health's "Green Building Committee" we would sincerely like to thank you for allowing us the opportunity to tour your store last month. It is encouraging to see a retailer in Bismarck doing so much to protect the environment, reduce waste and save energy.

The use of durable recycled content plastic pallets saves valuable resources and reduces waste disposed in landfills. Broken and damaged wooden pallets can be a significant waste stream. The reusable shipping containers are also a great step in reducing waste. Recycling cardboard, plastic hangers, plastic film and bags helps conserve resources.

JC Penney's electronics recycling program keeps fluorescent bulbs, ballasts, rechargeable batteries, computers and other electronic devices out of the waste stream. These toxic reduction measures help protect the health and safety of your store employees, solid waste staff and the general public. It is good for the environment.

We were impressed by the energy efficiency efforts of the Bismarck JC Penney Store. The Trane system gradually brings the store online each day, saving thousands of dollars each year in energy costs while also reducing the amount of carbon dioxide produced. Your store uses compact florescent bulbs where applicable and has replaced some lighting with lower wattage bulbs. These additional steps will also save money and lower emissions.

Again, on behalf of the North Dakota Department of Health, thank you for taking the time to show and explain the waste reduction, recycling and energy efficiency measures employed

at your store. Thanks also to your employees for allowing us to freely explore their workspace to view these programs in progress.

Sincerely,

Steven J. Tillotson, Asst. Director  
ND Department of Health  
Division of Waste Management  
918 East Divide Avenue – 3rd Fl.  
Bismarck, ND 58501

Adrian J. Benz, “Green Building Committee”  
Chair  
Pollution Prevention and Recycling Coordinator  
ND Department of Health  
Division of Waste Management  
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